

# TO PROVIDE QUALITY, EFFICIENT, AND EFFECTIVE

#### HUMAN SERVICES, WHICH IMPROVE THE LIVES OF **PEOPLE**

#### Mission

#### **Principles**

- Services and care should be provided as close to home as possible to
  - Maximize each person's independence and autonomy
  - Preserve the dignity of all individuals
  - Respect constitutional and civil rights
- Services should be **provided consistently across service areas** to promote equity of access and citizen focus of delivery

**Efficient** services

- Services should be administered to optimize for a given cost the number served at a service level aligned to need
- Investments and funding in DHS should **maximize ROI for the most vulnerable** through safety net services, not support economic development goals
- Cost-effectiveness should be considered holistically, acknowledging potential unintended consequences and alignment between state and federal priorities

**Effective** services

- Services should help vulnerable North Dakotans of all ages maintain or enhance quality of life by
  - Supporting access to the social determinants of health: economic stability, housing, education, food, community, and health care
  - Mitigating threats to quality of life such as lack of financial resources, emotional crises disabling conditions, or inability to protect oneself

#### AGING SERVICES DIVISION

#### **PURPOSE**

- Administers home and community-based services that allow older adults and individuals with physical disabilities to remain in their own homes and communities
- Protects the health, safety, welfare and rights of residents of long-term care settings and vulnerable adults in the community

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#### **AGING SERVICES DIVISION:**

#### Core Functions

- Administer Older Americans Act services
  - Contract with local providers for supportive and nutrition services
  - Support family caregivers
    - Family Caregiver Support Program, Lifespan Respite Grant
- Provide direct services
  - Aging & Disability Resource LINK (Information & Assistance and Options Counseling)
  - Family Caregiver Support Program (Case Management)
  - Long-Term Care Ombudsman Services
  - Vulnerable Adult Protective Services (Contracted providers in Regions 1, 2, 5, 6)
- Administer state and federally-funded HCBS services
  - SPED, Ex-SPED. HCBS Medicaid waiver. Technology Dependent waiver, MSP-PC
  - Supervision and training to HCBS Case Managers

#### **HOME & COMMUNITY BASED SERVICES**

Older Adults and Individuals with Physical Disabilities

- Service Payments for the Elderly and Disabled (SPED)
- Expanded SPED

- Medicaid 1915-(c) Waivers
  - Aged and Disabled
  - Tech Dependent
- Medicaid State Plan Personal Care

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#### **HOME & COMMUNITY BASED SERVICES**

- Adult Day Care
- Adult Foster Care
- Adult Residential Care
- Attendant Care
- Case Management
- Chore Service
- Emergency Response System
- Environmental Modification
- Extended Personal Care
- Family Home Care & Family Personal Care

- Home Delivered Meals
- Homemaker Services
- Non-Medical Transportation
- Personal Care Services
- Respite Care
- Supervision
- Supported Employment
- Specialized Equipment
- Transitional Care

# BENEFITS OF HOME & COMMUNITY BASED SERVICES

- Assist in Meeting Olmstead Requirement of the Most Integrated Setting
- Preferred Choice for Care
- Cost Effective
- Avoid or Delay Institutional Placement



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# CONTINUUM OF CARE- LONG TERM CARE SERVICES & SUPPORT (LTSS) Skilled Nursing Facility Home Based Services Basic Care

#### **HOME & COMMUNITY BASED SERVICES**

#### **HCBS** Investments

- Update SPED costs share fee schedule
- Updated functional eligibility SPED to increase access for less impaired
- Expand ADRL to include centralized intake

- Specialized role HCBS Case Manager
- New services HCBS waiver
  - Companionship
  - Residential Habilitation
  - Community Supports

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#### **COMPANIONSHIP SERVICES**

- Older adults and individuals with physical disabilities
- Non-Medical Care, supervision and socialization
- Companion tasks
- Activities must have a therapeutic component tied to the goal
- Cannot exceed 10 hours/month
- Provided by individual or agency QSP who has the cognitive endorsement
- Current rate:
  - \$4.67/unit for individual
  - \$6.42/unit for agency

#### RESIDENTIAL HABILITATION



- Medicaid eligible
- Meet Skilled Nursing Facility LOC
- Daily need for services up to 24 hours/day
- Assist with socialization, skills training and restoration
- Improves ability to reside in community
- Target population: Traumatic brain injury, stroke, or early stage dementia

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#### RESIDENTIAL HABILITATION

- Service tasks/activities:
  - adaptive skill development (education/training)
  - assistance with activities of daily living/ IADLs
  - community inclusion
  - social and leisure skill development
  - personal care/homemaker
  - protective oversight and supervision

#### **COMMUNITY SUPPORTS**



- Medicaid eligible
- Meet Skilled Nursing Facility LOC
- Daily need for services up to 24 hours/day
- Complex medical needs, high ADL needs
- Custodial and maintenance care
- Target population: physical disability, complex health needs

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#### **COMMUNITY SUPPORTS**

- Service tasks/activities:
  - assistance with activities of daily living/ IADLs
  - community inclusion
  - social leisure skill development
  - personal care/homemaker
  - protective oversight and supervision

#### CLIENT PERSONA



### Typical Care Plan: Residential Habilitation or Community Supports

Personal Care	Homemaking
Skills Restoration	Medication Management
Social Integration	Care Coordination etc.
Avg Cost Estimate	\$30 hour paid at daily rate
	30 x 12 hours = \$360

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## RESIDENTIAL HABILITATION & COMMUNITY SUPPORTS SETTINGS



- Private home
- Apartment
- Agency Adult Foster Care
  - Shared living environment

#### AGENCY ADULT FOSTER CARE

- Residential habilitation or community supports can be provided to up to 4 adults
- Licensed home-like setting
- Up to 24 hour per day care
- Not for supervision only
- Medicaid only
- Maximum monthly room and board rate is \$739.00
  - Consumer pays room and board

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#### PROVIDER REQUIREMENTS

- Residential Habilitation, Community Supports, Agency Foster Care
  - Quality Service Provider (QSP)- agency
  - CQL Accreditation
    - initial cost is \$2500 to agency
  - TBI modules
  - Dementia modules
  - Medication module/Testing

#### **ALL HCBS PROVIDERS**

- Must be enrolled as a QSP and bill in MMIS
- Provider requirements vary by service
- Must recertify every two years
- Must maintain required documentation
- Must participate in audits and complaint investigations
- Follow other provider criteria as required



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#### **Contact information**

Phone: 701-328-4601

Toll-Free Aging & Disability Resource

LINK:

1-855-462-5465

E-mail: <a href="mailto:carechoice@nd.gov">carechoice@nd.gov</a>

https://carechoice.nd.assistguide.net/

AGING DISABILITY RESOURCE LINK

## QUESTIONS

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